



2016

ANNUAL REPORT





About Us

Lakeland Health is a not-for-profit, community-owned health system, which includes three hospitals, an outpatient surgery center, rehabilitation services, homecare, hospice and palliative care, long-term care, laboratory services, diagnostic imaging, and a number of primary and specialty physician practices.

The history of Lakeland dates back more than a century, when our hospitals first began meeting the needs of southwest Michigan residents. Today, we are proud to continue that tradition of service to our neighbors with excellent, compassionate care.

Mission

To enhance health and serve our community

Vision

To positively transform the health and health choices of those we serve and employ

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Message from the President

Dear Friends,

If you're anything like me, you look forward to the start of a new year and the promise of all that it may bring. For some it may be a chance to completely start over. For others it may simply be the motivation needed to lose a few pounds, get organized, save more, or spend more time with family and friends. However, during a season where so many of us are looking ahead to what's next, here at Lakeland, we also like to take the time to look back and reflect on all we've accomplished over the last year.

We embarked on the largest building project in our history which will drastically change the way in which we provide quality, compassionate health care to our community. The 260,000 square foot Pavilion is a facility for the future, not only for those we serve, but also for the next generation of clinicians, the world-class talent we want to continue to attract.

Our statewide clinically integrated network, Affirmant Health Partners, welcomed its seventh hospital system, Spectrum Health, and now includes over 6,000 physicians that span the entire Lower Peninsula, providing more access to care than any other network in Michigan. We will continue to work together in the coming year on our journey to improve patient care, improve community health, and lower the cost of care.

With a continued focus on the health of our community, nearly 1,300 area residents shared what they thought were the biggest health issues they face as part of a Community Health Needs Assessment (CHNA), which provides an in-depth analysis of the health needs of Berrien, and parts of Cass and Van Buren counties. You can view the results on page 8 of this report.

One of my personal resolutions for 2016 was to become a better listener. This was inspired by Lakeland's system-wide educational series "Listening with Heart" which took team members through a number of learning modules to discover what it means to really listen to our patients, coworkers, family, and friends. Read what some of our team members had to say about their personal journey on page 14.

As you can see, looking back and seeing how far you've come is sometimes just as rewarding as being focused on what's next. As you flip through the pages of this report, I invite you to think of all the things you've accomplished, both big and small, throughout the last year. You may be surprised at how fast the list grows.

Sincerely,



Loren B. Hamel, MD
President & CEO
Lakeland Health



Did You Know?

Our People

- 4,021 associates provided clinical and support services at locations throughout southwest Michigan, making Lakeland Berrien County's largest employer
- 997 volunteers provided nearly 94,214 hours of service
- 450 partner physicians and licensed providers covered a wide range of specialties

Our Facilities

Nearly 100 offices at 42 locations throughout southwest Michigan, including

- 3 hospitals
- 2 long-term care facilities
- 1 outpatient surgical center
- 1 cancer center
- 1 hospice residence
- 34 affiliate physician practice locations

Our Patients

In fiscal year 2016

- 1,540 babies born
- 60,850 inpatient days
- 87,077 homecare visits
- 82,231 emergency department visits
- 328,372 outpatient visits (not counting emergency department or homecare visits)

BY THE

1,018

people attended a free physician seminar



897

lives were saved from blood donated during drives held at Lakeland facilities



504

people received free colorectal cancer screening kits



5,905

people signed up for a MyChart account

NUMBERS



66,579

people learned about important
wellness topics through
HealthCurrents magazine



402,931

people visited the Lakeland
Health website at least once



290

people attended free
programs on weight
loss and nutrition



189

people attended
babysitting classes



91

people received
CPR/First Aid
education



3,806

people followed
Lakeland Health
on Facebook



1,709

people joined the online
patient community
Lakeland Health Share



18,047

people watched a
Get Fit in the Mitt® video

Commitment to the Community

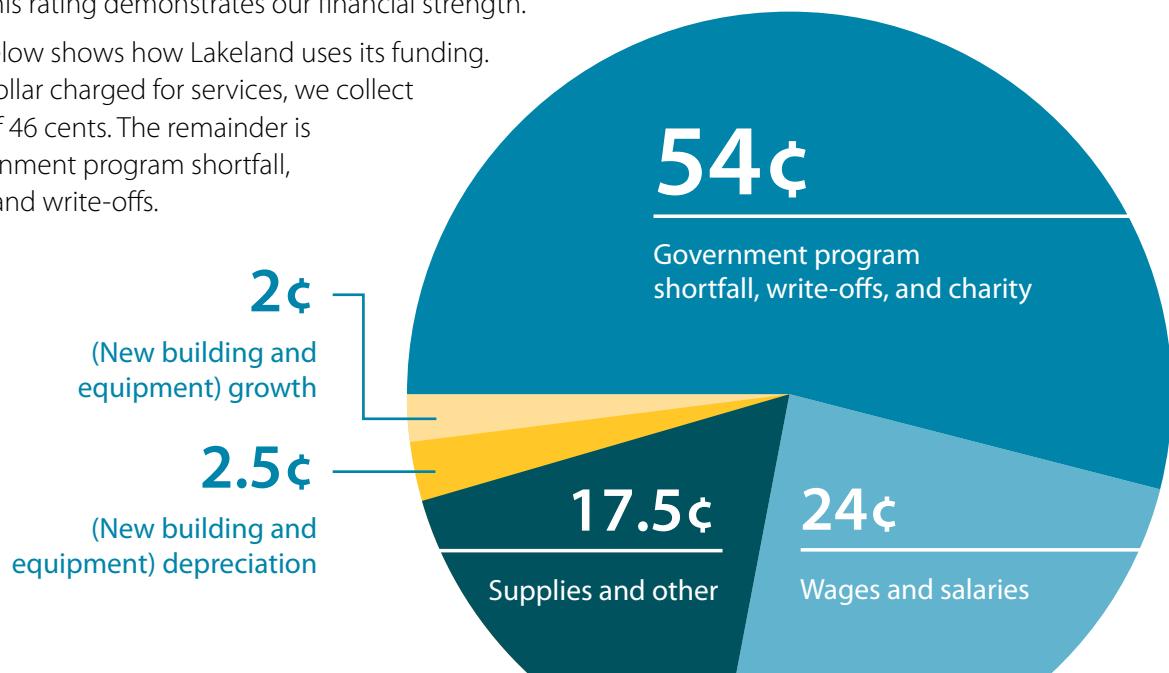
A non-profit, community-owned organization, Lakeland Health is governed by a volunteer board of directors (see page 27) from southwest Michigan. The system reinvests a substantial portion of its net income back into the community in the form of new and upgraded facilities, subsidized care, and free or low-cost outreach, education, and prevention programs. In all, Lakeland returns millions of dollars back to the community through its programs and direct support of patients.

The hospitals of Lakeland have always offered essential healthcare services to everyone, regardless of their ability to pay. Lakeland continually works to create an integrated system of care that is accessible, affordable, compassionate, and responsible.

How Does Lakeland Use Its Funding?

Lakeland Health has always had a tenacious commitment to fiscal responsibility. We hold an AA- bond rating through Standard & Poor and Fitch, which is exceptional for a hospital of our size and limited geographic area to achieve. This rating demonstrates our financial strength.

The graph below shows how Lakeland uses its funding. Out of one dollar charged for services, we collect an average of 46 cents. The remainder is mostly government program shortfall, charity care, and write-offs.



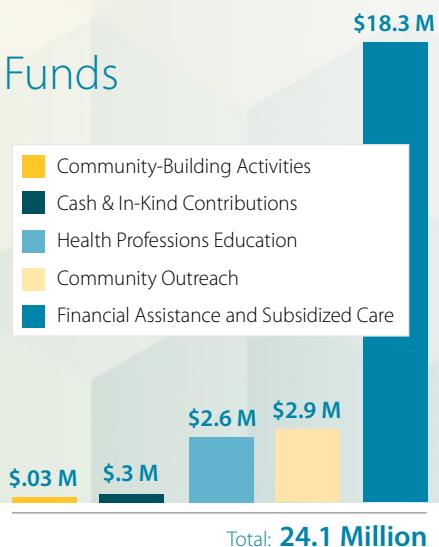
2015 Community Benefit Inventory Uses of Funds

Community Benefits:

OCTOBER 2014 – SEPTEMBER 2015*

In fiscal year 2015, Lakeland Health provided a total of \$24.1 million in community benefits, including many that went beyond traditional patient care, to improve the quality of life in southwest Michigan.

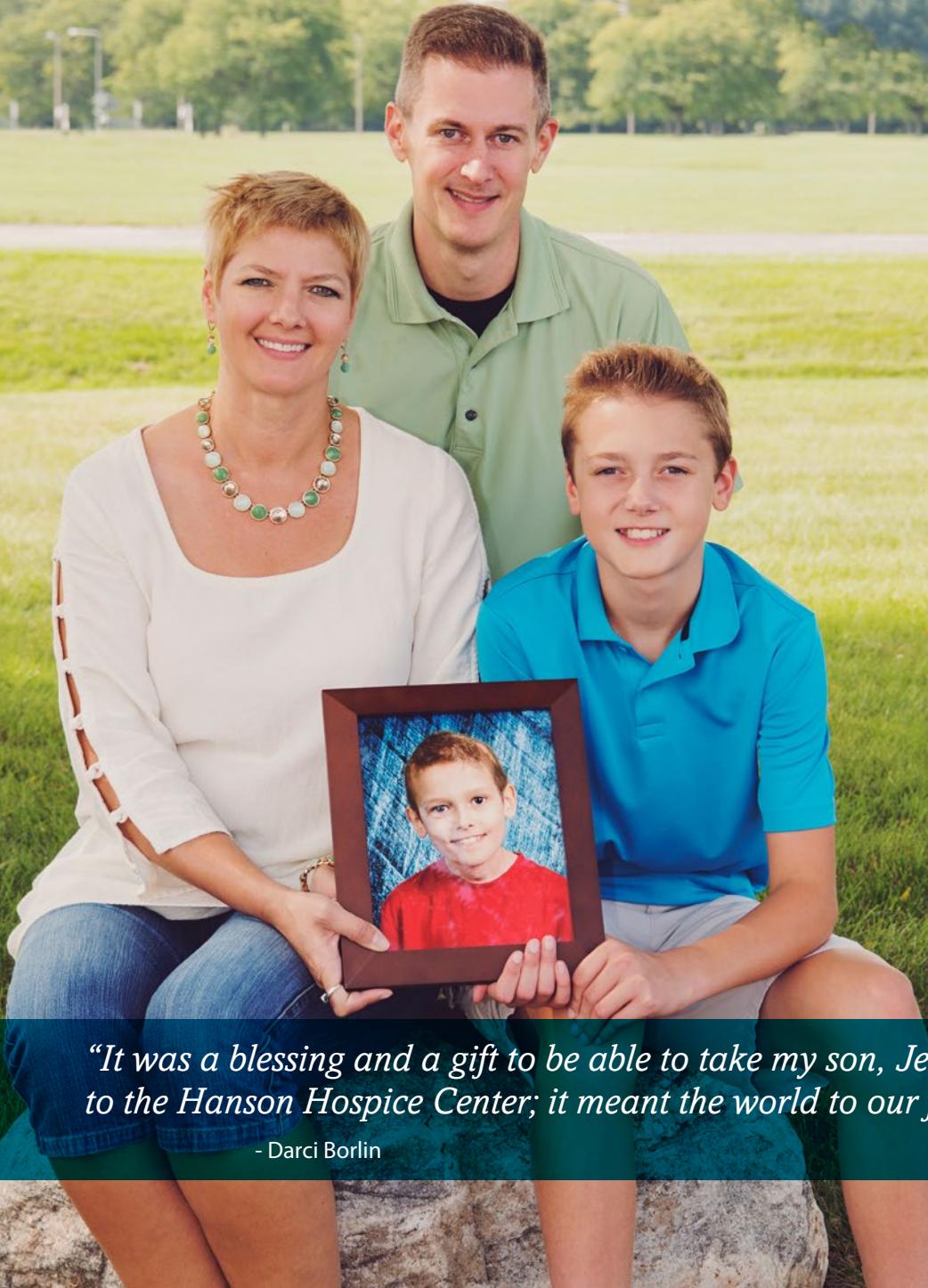
*Note: Most recently available data



These Community Benefits Included:

- Free classes and presentations by medical professionals on important wellness topics, including parenting, cancer, diabetes, heart disease, stroke, and smoking cessation
- Health Resource Library in Niles
- Parish and Senior Center Nurses
- Affordable or free preventive health screenings for community members
- Special programs in area schools on health information
- Hands-on educational training for tomorrow's healthcare leaders
- Community-building activities, such as mentoring, disaster preparedness, and the donation of time and resources to other local non-profit organizations
- Financial assistance or free or discounted care for people who cannot afford to pay for their own care and who are not eligible for public programs





"It was a blessing and a gift to be able to take my son, Jeremy, to the Hanson Hospice Center; it meant the world to our family."

- Darcie Borlin

"It was a Blessing and a Gift for our Family"

Family Reflects on Son's Time at Hanson Hospice Center

"Your child has cancer" are four of the most terrifying words a parent can hear. Jeremy Borlin's family first heard those words in 2013. They changed their world and started a journey that ended at the Merlin and Carolyn Hanson Hospice Center, where Jeremy spent his last days surrounded by friends and family. This precious time was a gift, creating memories to last a lifetime. His mom, **Darci Borlin**, shares Jeremy's story:

"My son, Jeremy, was diagnosed with a brain tumor in June of 2013, at the age of eight years old. After two and one-half years, two surgeries, three hospitals, three rounds of chemo, and two stints of radiation, we were told they could do nothing more for him. On a Saturday evening, almost a month after he was dismissed from hospital care, Jeremy took a turn for the worse. Hospitals had become something that Jeremy didn't want anything to do with, so that wasn't an option. That night the nurses and ambulance arrived, and Jeremy was transported to the Merlin and Carolyn Hanson Hospice Center.

Jeremy was at the Hanson Hospice Center for 17 days. During this time the staff, nurses, and doctors did everything for him. Having the comforts of home at this facility was fabulous, and we were able to have family and friends there at any time of the day. Nobody was turned away unless we told them we needed our time. Jeremy needed his friends, and his entire room was decorated by those who were praying for him, encouraging him, and wishing him well.

One of our favorite memories at the Hanson Hospice Center was when our friends arranged an event in the Great Room for all of Jeremy's classmates and their families. They had activities for the kids, including playing outside and movie night. Photos were taken of the entire event and put together in an album for us. This was an important day for Jeremy's classmates as they had been with him on this journey, and it was a lot for them to process.

As Jeremy got stronger from regulating his medications, the staff said we could take him outside and go home. We were able to take him home to get the Christmas tree and house decorated, and he played video games with his brother, but at the end he was exhausted and really glad to go back to his room at the Hanson Hospice Center. Witnessing this helped us realize that we had made the right choice.

It was a blessing and a gift to be able to take my son, Jeremy, to the Hanson Hospice Center; it meant the world to our family. We are so lucky to have a facility like this right here in our community."

Hospice at Home and the Merlin and Carolyn Hanson Hospice Center are part of Caring Circle, a Lakeland Health Affiliate, which was established in June to represent the range of programs offered for quality of life care, including local non-hospice programs. To learn more visit www.caring-circle.org

Connecting the Dots

Survey Provides Insights into Health of Community

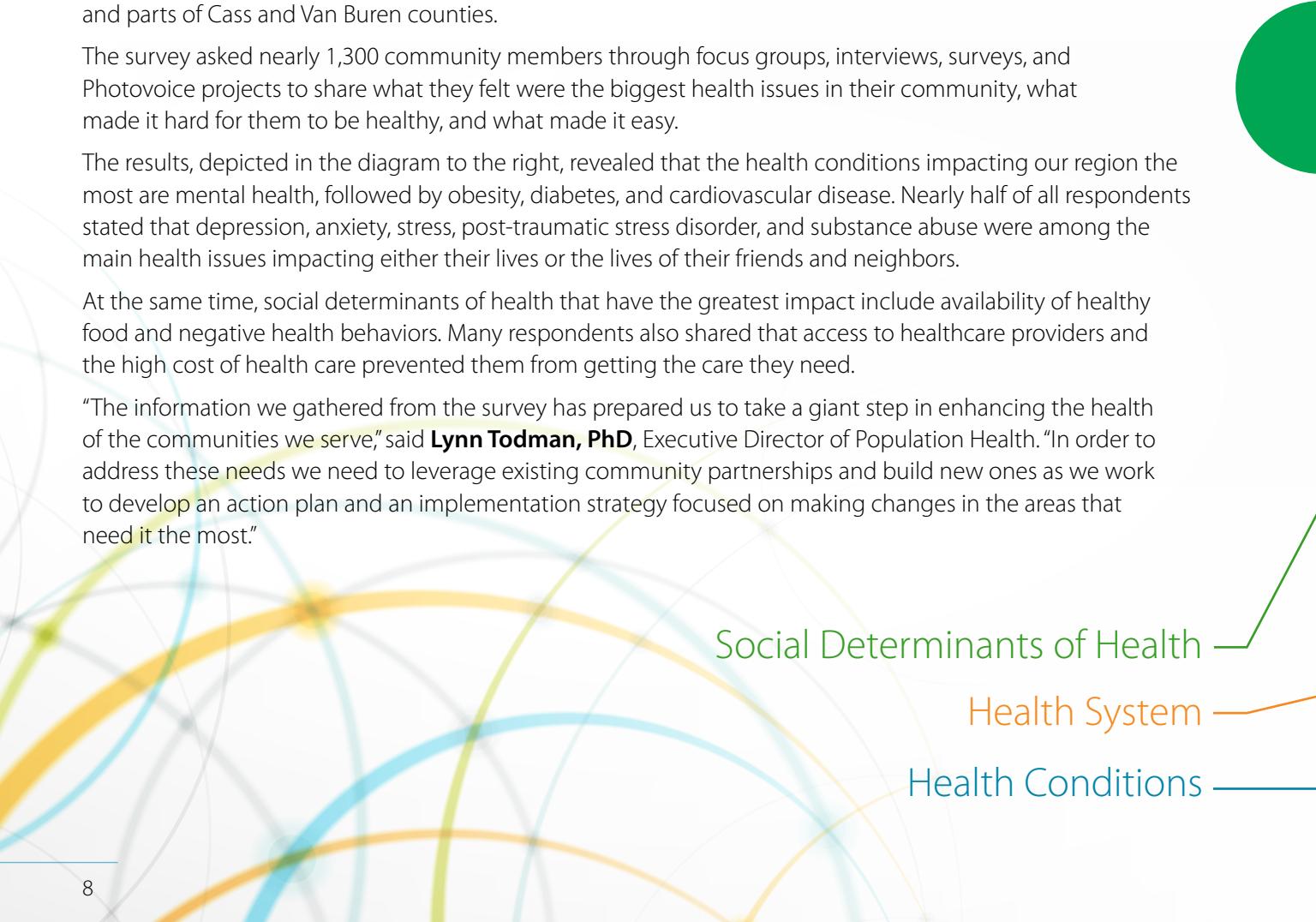
To improve the health of a community means focusing on entire populations. Over the last year, Lakeland Health, in coordination with the Berrien County Health Department, completed a Community Health Needs Assessment (CHNA) which provided an in-depth analysis of the health needs of Berrien, and parts of Cass and Van Buren counties.

The survey asked nearly 1,300 community members through focus groups, interviews, surveys, and Photovoice projects to share what they felt were the biggest health issues in their community, what made it hard for them to be healthy, and what made it easy.

The results, depicted in the diagram to the right, revealed that the health conditions impacting our region the most are mental health, followed by obesity, diabetes, and cardiovascular disease. Nearly half of all respondents stated that depression, anxiety, stress, post-traumatic stress disorder, and substance abuse were among the main health issues impacting either their lives or the lives of their friends and neighbors.

At the same time, social determinants of health that have the greatest impact include availability of healthy food and negative health behaviors. Many respondents also shared that access to healthcare providers and the high cost of health care prevented them from getting the care they need.

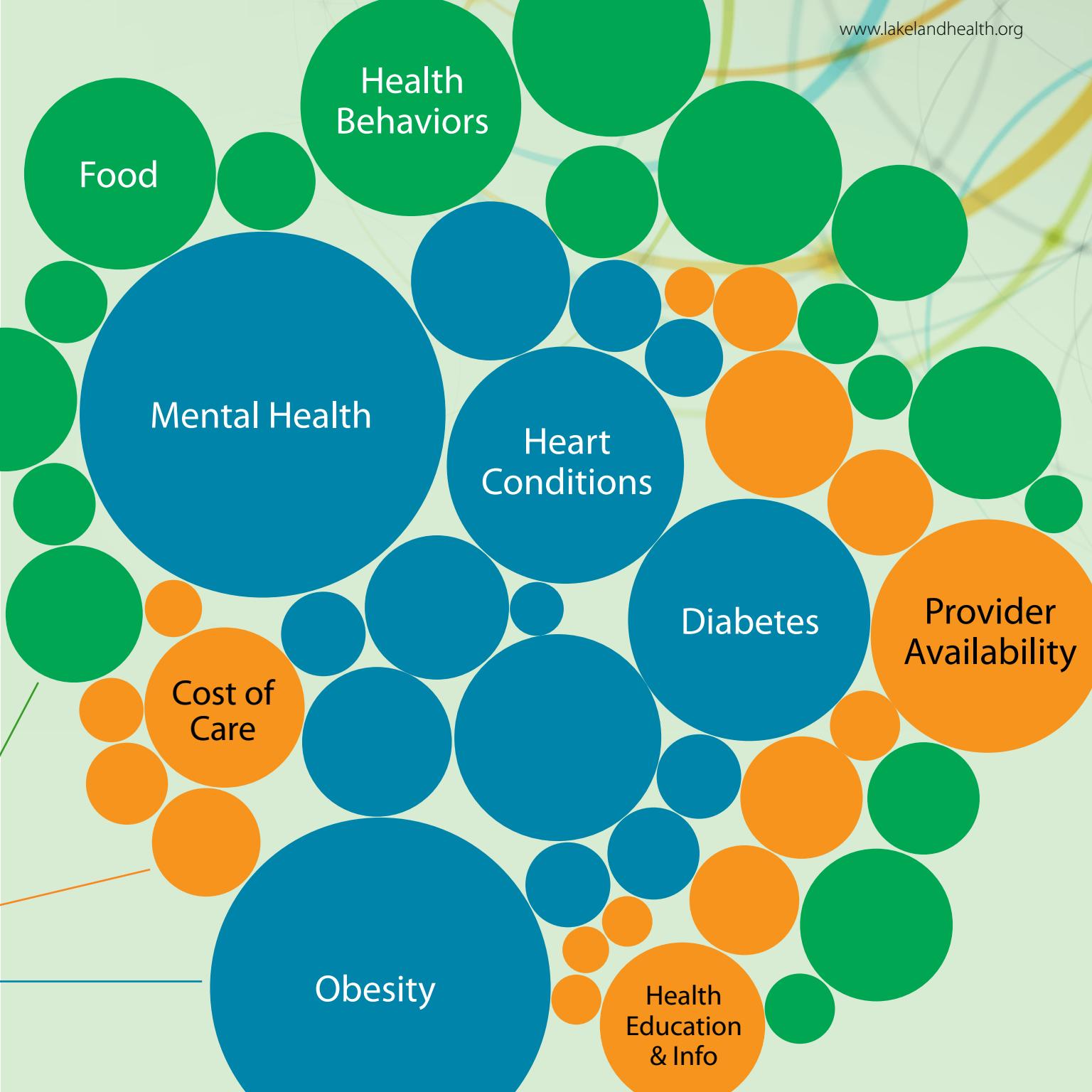
"The information we gathered from the survey has prepared us to take a giant step in enhancing the health of the communities we serve," said **Lynn Todman, PhD**, Executive Director of Population Health. "In order to address these needs we need to leverage existing community partnerships and build new ones as we work to develop an action plan and an implementation strategy focused on making changes in the areas that need it the most."



Social Determinants of Health

Health System

Health Conditions





"I am so thankful there was a high quality hospital close to where my accident took place."

– Daniel Bledsaw

"They Gave Me a Fighting Chance"

Patient Praises Cardiac Team for Quality Care

Heart attack symptoms don't always present in the same way for everyone. Some may experience pain in their jaw, cold sweats, nausea, or shortness of breath. While others, like 50-year-old **Daniel Bledsaw**, may simply not "feel like themselves."

It was Fourth of July weekend and Daniel was traveling back home after visiting family in Madison, Wisconsin. Shortly after crossing the Michigan border, Daniel's wife Colleen noticed that he was pushing down and letting up on the gas pedal more often than normal. She thought it was strange and suggested that he pull the car over and take a few moments to stretch his legs. Daniel parked the car on the side of the road and began walking back and forth on the shoulder. On his third pass back toward the car, he collapsed.

Daniel's wife and son rushed over to him and immediately called 9-1-1. His heart had stopped beating and he had gone into cardiac arrest. A police officer arrived on scene, in what Colleen recalls as "seconds," and began administering CPR. Soon after, a second officer arrived and delivered a dose of electric current to Daniel's heart using a defibrillator. From there he was transferred to Lakeland Medical Center, St. Joseph.

Due to the loss of blood flow to Daniel's brain he was placed in a medically induced coma for the next three days and his body temperature was lowered – a standard of care for patients whose heart has been restarted. A week after the initial heart attack, cardiothoracic surgeon, **Samuel Durham, MD**, performed triple bypass surgery to repair the diseased heart artery.

"I am so thankful there was a high quality hospital close to where my accident took place," said Daniel. "It's a scary time after you have a heart attack because you're unsure what to expect and how much damage took place. I really appreciate everything the staff at Lakeland did for me – they gave me a fighting chance."

In addition to his surgical procedure, Heart Center staff also talked with Daniel about what a heart-healthy diet consists of and the importance of daily exercise in maintaining a healthy lifestyle once he returned home.

"Both of my parents underwent bypass surgery during their lifetime and I knew there was a significant risk for heart issues in my family," he said. "I've lost 40 pounds since the accident and my wife and I walk together on a regular basis. Many people were also surprised at how fast I was able to return to work. I have my care team at Lakeland to thank in a lot of ways for that."

World-Class Healthcare for Southwest Michigan

Lakeland Medical Center Envisions a New Pavilion

For more than a century, Lakeland Health has served southwest Michigan communities with the highest quality, compassionate care. However, since many areas of Lakeland Medical Center, St. Joseph were built over 30 years ago, equipment such as the da Vinci Xi™ robot, and the teams needed to use advanced surgical equipment, have expanded and require more room to ensure the most gentle treatment possible, the best patient outcomes, and top decile safety. Top-tier healthcare organizations need to continually invest and innovate in order to stay top-tier.

That's why in July, the Lakeland Health Board of Directors evaluated and approved funding for the \$160 million expansion at Lakeland Medical Center, St. Joseph. We broke ground in October 2016.

Here's what some of our team members had to say about the project:

"We are in a uniquely challenging health care environment that is transforming faster than ever before. We can provide great care in our existing facility, but if we really want the right experiences for our patients and providers, we have to continually invest in our facilities."

– Loren B. Hamel, MD
President & CEO, Lakeland Health

"With the new Lakeland Medical Center Pavilion, we have an opportunity to be a part of sustaining our future as a world-class healthcare system in southwest Michigan. As medical care continues to advance, this project will transform how we provide care to you, your family, and our community."

– Bart Berndt, Executive Director
Diagnostic Services

"Every healthy community has to grow and evolve to keep pace with changes in medicine and technology. The new pavilion is an investment in our future. This is where our families will be cared for, and I am grateful they will have the best of everything."

– Renee Shafran
Practice Office Coordinator
Lakeland Neurosurgery

"I feel fortunate to live in a community that puts value on quality of life and exceptional healthcare experiences. This mission-critical project will have a far-reaching impact on the health and economic prosperity of our community now, and into the future."

– Richard Dyer, Chair, Executive Committee –
Lakeland Health Foundation, Benton Harbor/St. Joseph



Project Overview

- \$160,000,000 project
- Three year timeline
- 260,000 square feet of new construction
- 70,000 square feet of renovated space
- Five floors
- Healing environment décor
- Integrated project design
- Employing national/local talent, partners, and contractors
- Sustainability focus in material selection
- Opportunity to optimize operations
- Designed with focus on flexibility for platform of care to evolve over time

The new Lakeland Medical Center Pavilion will include:

- Critical Care Unit
- Education Center for Patients, Community Members, and Associates
- Endoscopy
- Hanson Heart Center / Catheter Laboratory
- Intensive Care Unit
- Interventional Radiology
- Nuclear Medicine
- Post-Surgical Unit

NEW

- Pulmonology
- Radiology and Imaging

NEW

- Short Stay Unit
- Surgery / Operating Rooms

NEW

- Presurgery Planning
- Visitor Amenities Such as Multiple Dining Options, Quiet Spaces, and Retail

NEW

- Wound Center

For the latest updates on the project and to view an architectural animation, visit
www.lakelandhealth.org/pavilion

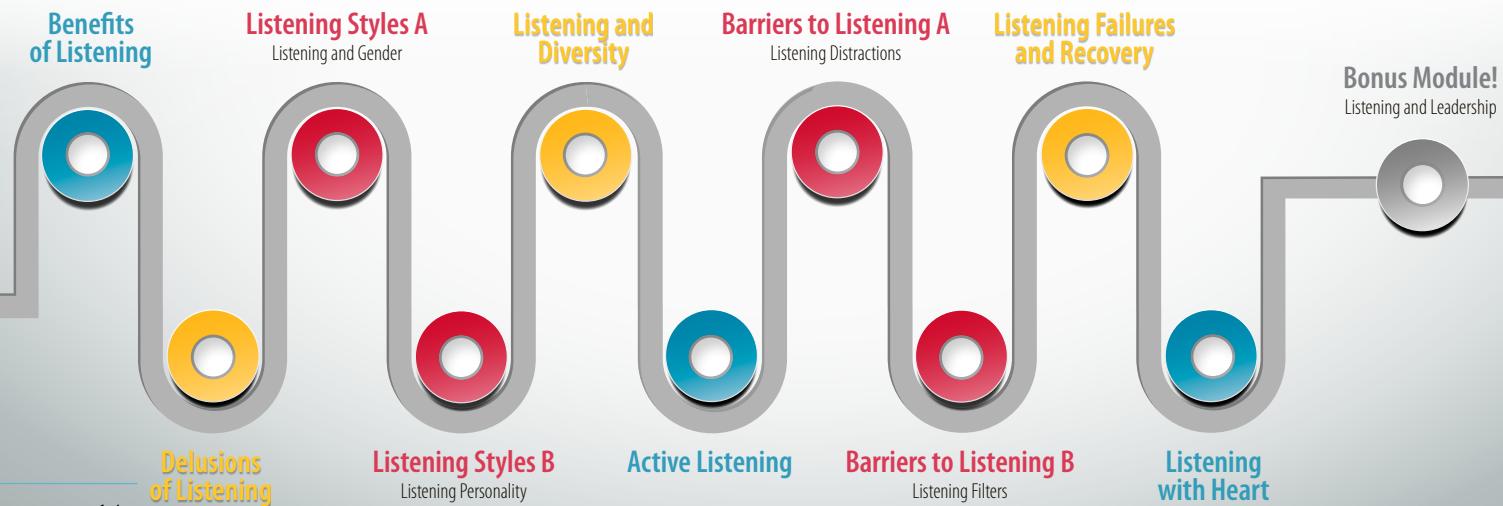
Listening with Our Hearts

Over the last few years, Lakeland team members have been on a journey to deliver perfect patient care – every day, everywhere and with every patient. Through a series of system-wide initiatives beginning in 2011, including “Bring Your Heart to Work®” and “Touching Hearts,” team members focused on building healing relationships with our patients, while at the same time maintaining patient satisfaction scores among the best in the nation.

In 2016 Lakeland launched “Listening with Heart” – a 10-week educational journey focused on becoming better listeners. As research shows, we spend between 1/3 and 1/2 of our lives listening. Whether in business, health care, friendships, family, or our most intimate relationships, listening is at the very center of it all.

“The simplest and most important thing that we can do to improve our care, our outcomes, and our relationships – is to really listen,” said **Loren B. Hamel, MD**, President & CEO. “From my own experience of reading thousands of survey comments, and from talking to countless patients and their families, what people value and remember most about the care they receive is when someone takes the time to truly listen to them.”

The Listening with Heart initiative kicked off in March with special live events in area theaters attended by nearly 2,300 team members. In the months that followed, team members completed a series of learning modules which took a deeper look into what it means to listen intentionally, attentively, respectfully, and compassionately.



Listening with Heart

"The simplest and most important thing that we can do to improve our care, our outcomes, and our relationships – is to really listen."

- Loren B. Hamel, MD, President & CEO

Here's what some had to say about their experience:

"The biggest takeaway for me was learning to be more aware and patient, as well as making direct eye contact when someone is speaking which lets the other person know 'I hear you, I care about what you are saying, and I will listen for along as you need me too. I will take the time.'

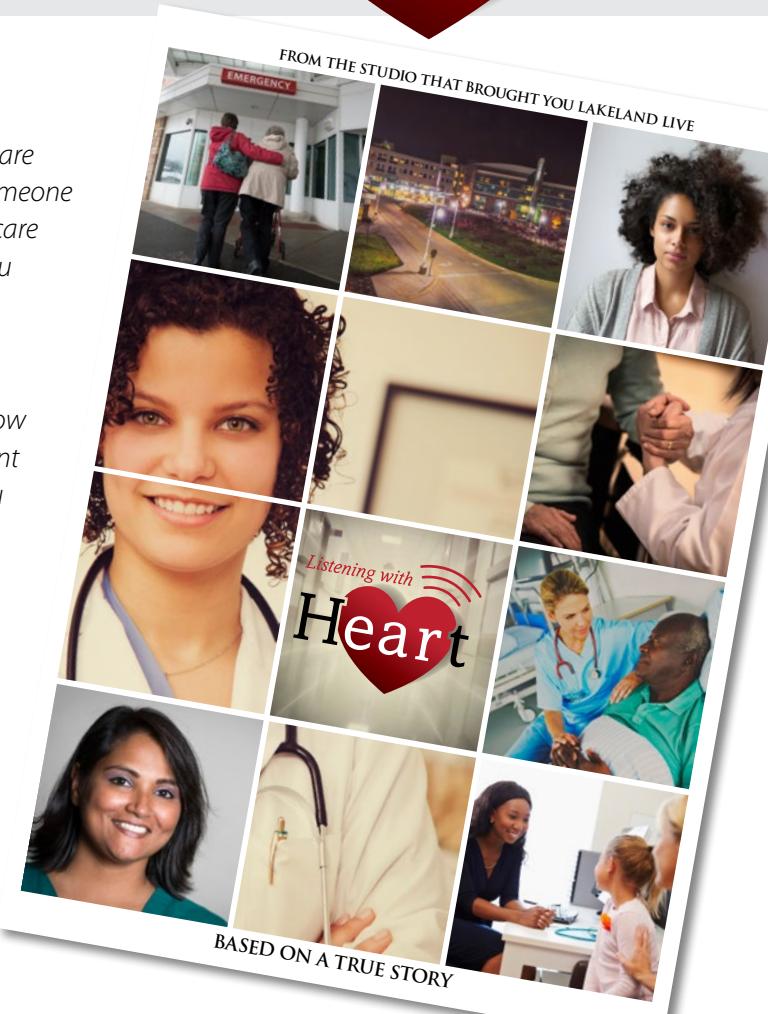
– Anita Vanderkooi, Nutrition Services

"Listening with Heart has been a wonderful reminder to slow down and take that extra moment to listen. Only a moment of undivided attention and you might hear something you would otherwise have missed."

– LuAnn Preib, Occupational Health Coordinator

"This educational series really touched my heart. It made me want to be more loving when caring for patients and made me realize that what I do both at work and in the community can really touch somebody else's heart and make their day."

– Quinna Koch, Nurse Assistant



Year in Review

FIRST QUARTER (October - December 2015)

Stonegate Plastic Surgery Center and The Spa at Stonegate joined the Lakeland Medical Practices – now known as Stonegate Plastic Surgery, a Lakeland Health Affiliate. Located in a 7,000 square-foot facility at Stonegate Park in St. Joseph, the practice includes a fully accredited surgical facility on site, which enhances safety, efficiency, and privacy for patients.



Lakeland Health awarded a \$20,000 grant in support of a series of educational conferences on prescription drug and heroin addiction through the Voice. Change. Hope. alliance. The funds were provided through the Community Wellness Endowment, designed to help community organizations that promote health and wellness initiatives in southwest Michigan.

Lakeland Pulmonology, formerly Pulmonary Partners, PC, joined the Lakeland Medical Practices. The care team at Lakeland Pulmonology, including two new physicians, **Michael Burton, MD**, and **Furqan Siddiqi, MD**, diagnoses and treats conditions involving the lungs, respiratory tract, and other breathing problems, including asthma, chronic bronchitis, chronic obstructive pulmonary disease (COPD), lung cancer, and pneumonia, among others.



Michael Burton, MD



Furqan Siddiqi, MD

SECOND QUARTER (January - March 2016)

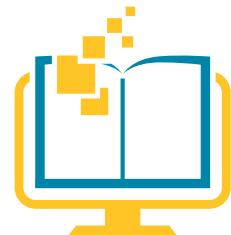
The Behavioral Health program at Lakeland Medical Center, St. Joseph underwent several program changes including a new partnership with Pine Rest Christian Mental Health Services. The partnership provides patients access to mental health resources from their Grand Rapids facility, and widens Lakeland's behavioral health service area. **Sri Uppalapati, MD**, joined the Lakeland Health medical staff as the department psychiatrist.

Affirmant Health Partners, a clinically integrated network (CIN) established by seven leading Michigan health systems selected its President and Chief Executive Officer, **William J. Mayer, MD, MPH**.



Lakeland Health became the first health system in Michigan, and the only system in the area, to add an extra layer of security for new mothers and infants with CertaScan technology. CertaScan works by scanning a newborn's foot and creating an electronic record of the baby's footprint, helping identify them if needed.

The School at Work program graduated its first class of Lakeland team members in February. The six-month program is designed to help team members learn the skills they need to advance in their careers at Lakeland.



Year in Review

Third Quarter (April - June 2016)

Emergency Department and Walk-in Clinic wait times became available on the Lakeland Health website. Wait times are updated frequently allowing visitors to view the average amount of time they may have to wait between entering the facility and when they will see a provider at each location.



Caring Circle, a Lakeland Health Affiliate, was established to represent the range of programs offered for quality of life care, including local non-hospice programs. Caring Circle includes services for people adjusting to living

with a serious illness, as well as to people facing death, anticipating the death of a loved one, or healing their grief after the death of a loved one.



Lookout Point, a modern residential community at the site of the former Lakeland Continuing Care Center in St. Joseph, opened its doors to residents. The complex offers flexible leasing options for one-, two-, and three-bedroom apartments as well as a theater room, community clubhouse, fitness center featuring a yoga space, and outdoor bocce ball court.



Southwest Michigan led the way in spinal surgery with the formal recognition of a new procedure developed by local neurosurgeon, **Christian Sikorski, MD**. The procedure, which details the placement of solid screws during minimally-invasive spine surgery, was submitted for review and recognized by the American Association of Neurological Surgeons/Congress of Neurological Surgeons Joint Section on Disorders of the Spine and Peripheral Nerves.

FOURTH QUARTER (July - September 2016)

Lakeland Health became the first free standing ambulatory surgery center in the tri-state area (Michigan, Indiana, and Illinois) and one of only seven in the world to perform robotic surgery using the da Vinci Xi surgical system. The first of four surgeries that have been performed to date using the Xi system at the Center for Outpatient Services, St. Joseph was an abdominal and groin hernia repair by certified robotic surgeon, **Roy Winslow, MD.**



The Lakeland Health Board of Directors evaluated and approved funding for the \$160 million facility expansion at Lakeland Medical Center, St. Joseph. The new addition featuring 260,000 square feet of construction and 70,000 square feet of renovation is slated for completion in 2020.

Through a new Presurgery Planning initiative offered at Lakeland Health, a patient's current health situation will be evaluated prior to surgery to identify areas that could potentially affect the success and safety of the procedure, such as mental health, physical activity, nutrition, and hygiene, among others. Patients will then receive one-on-one education and individualized materials specific to their needs to help them reach their healthiest self, prior to surgery.

Family doctor **Roy Parke, DO** retired after 26 years of service. The Buchanan Family Medical Center is now known as Southwestern Medical Clinic, Buchanan. Current providers, **Derek Henderson, PA** and **Julia Tkachuk, FNP**, joined Lakeland Health and they continue to serve patients at that location.



Awards and Recognition

Honors from October 2015 – September 2016



The Joint Commission awarded Lakeland Health with Perinatal Care Certification in recognition of the organization's efforts to achieve integrated, coordinated, and patient-centered care for mothers and their newborns. At the time, Lakeland was among only eight health systems in the United States that currently hold this designation, and is the first to receive the certification in Michigan and in the Midwest.

The Lakeland Center for Wound Care and Hyperbaric Medicine became the fifth health system in Michigan, and one of less than 250 in the nation, to become fully accredited by the Undersea and Hyperbaric Medical Society (UHMS).

Lakeland Health was honored as one of the nation's top hospitals by National Research Corporation's Consumer Choice Awards. This annual award program identifies hospitals across the United States chosen by healthcare consumers as having the highest quality and image.



The Commission on Cancer (CoC) of the American College of Surgeons (ACoS) granted Three-Year Accreditation with commendation to the Marie Yeager Cancer Center at Lakeland Health.

The Lakeland Health Marketing and Communications team took home the grand prize in the national 2015 Healthgrades "Summer of Stories" contest. Throughout the contest, health systems around the country were challenged to submit as many patient stories as possible over the course of 100 days. The goal of the challenge was to inspire people with stories of comfort and personal connection in health care.

Blue Cross Blue Shield recognized Lakeland Health as a Blue Distinction Center+ for Maternity Care. This designation honors healthcare facilities with demonstrated expertise and a commitment to quality during the delivery episode of care, which includes both vaginal and caesarean section births.





The broadcast campaign “da Vinci Masterpiece” was named a Silver winner in the 36th Annual Telly Awards. The goal of the broadcast campaign, that portrayed the da Vinci surgical system as an artist, and patients as masterpieces, was to inspire community members to seek out da Vinci robotic-assisted surgery as an alternative to conventional laparoscopic surgery options.

Telerik® Sitefinity™ named Lakeland Health a 2015 Website of the Year winner in the healthcare category. Since its inception in 2011, the Website of the Year awards have been recognizing Telerik Sitefinity-powered websites for creativity, design, user experience, functionality, and overall website presentation.



Lakeland Health received five stars for the quality outcomes of its total knee replacement surgery from Healthgrades, the leading online resource helping consumers make informed decisions in order to find the right doctor, the right hospital, and the right care.

Lakeland Health received the American Heart Association/American Stroke Association’s Get With The Guidelines®- Stroke Gold Plus Quality Achievement Award with Target Stroke Honor Roll as featured in the U.S. News & World Report Best Hospitals edition.

Lakeland Medical Center, St. Joseph and Lakeland Hospital, Niles were named recipients of the 2016 MAP Award for High Performance in Revenue Cycle, sponsored by the Healthcare Financial Management Association (HFMA). Created by and for healthcare leaders, HFMA’s MAP initiative sets the standard developing a patient-centered approach to revenue cycle, also known as the entire life of a patient account from creation to payment.



The emergency medicine residency program at Lakeland Health became one of five emergency medicine programs in the nation to become accredited by the Accreditation Council for Graduate Medical Education (ACGME). The new accreditation allows the program to attract and train allopathic physicians (MD) in addition to osteopathic physicians (DO).

Philanthropy – Making a Difference Together

Established in 1984, the Lakeland Health Foundations have raised millions of dollars in gifts through the generosity of individuals, businesses, institutions, and other foundations. Over the past several years, these gifts have made an impact on four major capital projects as well as supported growth in many other areas of operations, such as scholarships, program support, and equipment purchases.

Did you know every dollar that comes through the Foundation has a 30-to-1 impact? This means that for every \$1 million we raise through philanthropy, the hospital would need to foster \$30 million in regular business. Needless to say, philanthropic support has significant power. Looking ahead we plan to continue to harness this power as we work to build a new Pavilion at Lakeland Medical Center, St. Joseph, a mission-critical project that will benefit our community in many ways.

To learn more about how you help make a difference in your community, call (269) 927-5143 or visit www.lakelandhealthfoundations.org

Lakeland Health Foundations Highlights

(Events Held October 2015 – September 2016)



Taste Sensation Culinary Cook-Off
raised \$50,000 for Hanson Hospice Center



2015 Gala

"Queen of Hearts" Gala
raised record \$105,000
to benefit patient care
initiatives

#GIVINGTUESDAY™

#GivingTuesday Movement raised \$11,000 for
sexual assault treatment

Community Wellness Endowment

The Community Wellness Support Endowment was established to help sponsor local non-profit organizations that promote community health in southwest Michigan. In fiscal year 2016, the endowment awarded nearly \$95,000 to nine organizations. Initiatives supported through the grants are as follows:

- Abundant Life Ministries – \$6,145
- Berrien County Cancer Service Inc. – \$5,000
- Berrien County Health Department – \$20,000
- Buchanan Community Schools – \$12,000
- GateWay Services – \$15,000
- Healing Paws, Inc. – \$5,000
- Lake Michigan College Foundation – \$23,500
- Mosaic CCDA – \$5,000
- Michigan's Great Southwest Strategic Leadership Council – \$3,209



Next generation of health leaders received
\$126,000 in scholarships and grants



Run, Walk, and Rock participants raised \$55,000 for
Lory's Place grief support services



Hope Grows raised
over \$25,000 to
support patients
impacted by cancer

Lakeland Health Foundations Highlights (Events Held October 2015 – September 2016)



Incoming medical residents welcomed with new iPads – \$32,000 investment over the last four years



Gordon Knutson Memorial Golf Tournament
raised \$33,000 for Watervliet Hospital

Foundations Board Members

Lakeland Health Foundation,
Benton Harbor/St. Joseph

Executive Committee

Richard Dyer, Chair
Dana Wales, Vice Chair
Luke Brown, Secretary/Treasurer
Randy Bettich, Past Chair
Loren B. Hamel, MD, Director

Ex-Officio

Daniel Hopp

President

David Burghart, CFRE

Board Members

Sandi Bowman	Tim Passaro
Richard Buckalew	Don Radde
James Clever	Ebon Sanders
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About Our Medical Staff

Lakeland Health is proud to work with physicians and providers throughout southwest Michigan. Our medical staff includes 450 dynamic and expert medical professionals. Twenty-one new providers (MDs and DOs) joined the medical staff last year, as well as 31 allied health professionals, including physician assistants, nurse practitioners, and certified nurse midwives.

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Post a comment to Facebook:

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Lakeland HealthLine:

(800) 303-8399

Call this toll-free number for physician referrals

Scheduling:

(800) 791-2810

You can avoid potential wait times by scheduling an appointment for laboratory tests or diagnostic imaging.
Ask your physician for more information.

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