

Lakeland HealthCare offers convenient, reliable service for patients ordering diabetic supplies

Lakeland's commitment to provide a full range of services to its patients led to the recent decision to distribute diabetic supplies through its Home Infusion Services program. It was announced by **Mary Slevin, BS, MS, RPh**, Manager of Lakeland Home Infusion Services.



Lakeland's Comprehensive Service

"At Lakeland, the needs of our patients and their physician's recommendations guide the selection of supplies," says Ms. Slevin, herself a registered pharmacist.

"Lakeland offers patients with diabetes a comprehensive service. Not only do we provide them with their diabetic supplies when they need them, we can also refer them to additional resources within the Lakeland family and the community."

Whether they need educational, psychosocial or financial support, Lakeland can directly or indirectly help patients and their families find the assistance they need, guiding them through the process with their best interests in mind. Whether the patients are seen at a hospital, doctor's office, or community clinic, Lakeland can facilitate the prescription and delivery of their supplies.

"We will send patients to another supplier if their insurance works with vendors not in the Lakeland family," Ms. Slevin comments. "We will facilitate the patient getting connected with the supply company and we will follow up to make sure that the patient is satisfied."

The Lakeland Advantage

"Patients appreciate having a local service that is readily available and can offer them a wide range of support services," Ms. Slevin comments.

Lakeland simplifies the diabetic supply process not only for the patients, but for the physicians as well. Customized prescription forms are provided for physicians who can review the information, sign them, and then fax them to Lakeland Home Infusion Services. Prescriptions will then be processed and supplies sent on to patients' homes.



